

RESIDENTIAL WARRANTY



Your Calico Solid Surfaces is backed by a Limited Transferable Warranty for a full 15 years.

Permanently installed Calico Solid Surfaces sheets and shapes (the “Product”) are warranted by Snogen Corporation to the original owner. Calico Solid Surfaces must be fabricated and installed by Calico certified Fabricator/Installer, used and maintained in accordance with instructions provided by Snogen Corporation

Calico at its sole option will repair or replace, without charge, such Product if it fails due to a manufacture defect during the first fifteen (15) years after the date of initial installation. This includes necessary real cost charges needed to repair or replace the Product. Although Calico shall make its best effort to repair or replace with the best possible color match to the original as possible, Calico cannot guarantee the exact color in the event of repair or replacement. All instructions for filling a claim under this limited warranty are available from your dealer and fabrication /installation source or by contacting Calico Solid Surface directly.

Calico obligation hereunder is limited solely to the repair or replacement including necessary reasonable real cost charges of the Products purchased hereunder. Except as to what is stated in his limited warranty herein, Calico makes no warranties, express or implied, in respect to the Product, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and all such warranties hereby are expressly disclaimed. Calico does not warrant that the Product will meet the end users’ requirements. Calico shall not be liable for incidental, consequential, indirect, special, punitive, or exemplary damages of any kind, including lost good will, lost profits, lost business, or other indirect economic damages, and further including injury to property, whether such claim is based on theories of contract, negligence, tort (including strict liability) or otherwise, as a result of breach of any warranty regardless of whether Calico was advised, had other reason to know, or in fact knew of the possibility of such damages.

This limited warranty is transferable during the 15-year period following initial installation only when the new owner notifies Calico Solid Surfaces in writing.

SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION STATED ABOVE, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH WILL VARY FROM COUNTRY TO COUNTRY, STATE TO STATE OR PROVINCE TO PROVINCE

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This warranty excludes the following:

01. Minor conditions such as stains, scratches, water spots and burns;
02. Failure to comply with Calico instructions including fabrication, installation, care, maintenance, etc;
03. Any products moved from their original place of installation;
04. Seam appearance of any adhesive, caulk or other accessory items;
05. Color variation from the sample;
06. Color variation within different lots;
07. Exact color match as a result of Product replacement or repair is not guaranteed;
08. Failure caused by other substructure support;
09. Misuse, abuse (including impact damage and contact with chemical reagents not intended for use with Product);
10. Improper fabrication, installation, handling or maintenance;
11. Damage caused by excessive heat; or by an act of nature;
12. Workmanship of Fabricators or Installers;
13. Damages from other than manufacturing defect;
14. Any Product installed or located outdoors, such as outdoor, kitchens, BBQ work surfaces, or in heated areas such as saunas, steam rooms, and shower pans;
15. In-Carton products including components made from Calico
16. Any Product installed in recreational vehicles;
17. Any Product fabricated and installed in commercial applications;
18. Fabrication, Installation, Modification or Repairs made by other than Calico Certified Fabricator Installer;

Warranty Service:

To request warranty service, contact your original fabricator/installer. You must present the original sales receipt or produce proof of purchase and installation of Calico Solid Surfaces, which clearly proves the Product purchase and date of installation, in order to obtain service under this limited warranty. For more information about this warranty, please contact Calico Solid Surfaces at the address below:

Calico Solid Surfaces
20200 SW 49th CT
Fort Lauderdale, Florida 33332
United States

Tel: (305) 926-5160

Tel: (828) 773-2517